# Due diligence checklist: PIPEDA and Quebec Law 25

Personal Information Protection and Electronic Documents Act, and Quebec's Law 25. OPC and the CAI, Canada.

| | |
|---|---|
| Regime | PIPEDA and Quebec Law 25 |
| Regulator | OPC and the CAI |
| Country | Canada |
| Regulator's page | https://www.priv.gc.ca/en/privacy-topics/privacy-laws-in-canada/the-personal-information-protection-and-electronic-documents-act-pipeda/ |
| Prepared | 9 November 2026 |
| Current version | https://www.vederca.com/market-scan/due-diligence/ca-privacy |

## What it is

Personal information goes only to providers with comparable protection, with transfers outside Canada and Quebec assessed.

## Who it applies to

Applies to every financial institution in Canada.

## What to ask a vendor, and the evidence to request

| # | Ask the vendor for | Evidence to request | Received |
|---|---|---|---|
| 1 | Contractual safeguards for personal information, with breach records and notice | Conformance test results or a written statement of conformance against the standard, with the version supported. | |
| 2 | Where data is hosted and processed, and any transfer outside Canada or outside Quebec | The hosting regions and a data flow description naming every country data is stored in or processed from, and the transfer mechanism for anything leaving the country. | |
| 3 | Support for a privacy impact assessment where Law 25 requires one | The privacy and data protection policy, the breach register process, and any privacy impact assessment the vendor has supported. | |

## In every case

- A named contact at the vendor responsible for this regime, and how the vendor tracks changes to it.
- Which named customers the vendor already serves under this regime, as references you may call.

This checklist is a starting point for a procurement team, not legal advice. Read it with the regulator's own page, your institution's policies and your legal and risk teams; the regime may have changed since the date on this document.